

Landscape Ontario Member Codes of Ethics & Conduct

Code of Ethics...

- The code of ethics is a description of general principles of conduct. They are timeless and not subject to the changes in day to day business practices.
- To serve our clients with integrity, knowledge and creative ability.
- To consistently maintain the confidence and trust in the profession.
- To encourage education and research within the horticultural field.
- To perform work or supply goods according to accepted industry standards and the Canadian Nursery Landscape Association Specifications and/or specifications written in the contract.
- To attract to the profession those who possess a high degree of honesty, courtesy, integrity and competence.
- To continually strive towards the betterment of our environment through our dedication to the profession of horticulture.
- To protect, at all times, the integrity of the profession and the interests of the client and the general public.

Code of Conduct...

- Members of Landscape Ontario are expected and encouraged to observe the code in spirit as well as letter. The code outlines the most important standards of ethical and professional conduct by which members are expected to abide.
- Members shall act fairly, honestly and in a manner they would be prepared to defend publicly in all aspects of the practice of horticulture.
- Members shall endeavour to serve clients with integrity, knowledge and creative ability. They shall provide only the highest level of professional services to clients, employers and others in the industry.
- Members have a responsibility to provide constructive professional criticism when necessary to ensure the continued quality of goods and services.
- Members shall not make a false or malicious statement that may injure the professional reputation of another member.
- Members should work to maintain confidence and trust in the profession of horticulture. Members' advertising shall be neither false nor in any way misleading.
- Members have an obligation to render goods and services in an efficient and cost-effective manner in order to protect the client's interest while maintaining acceptable standards.
- Members have an ongoing responsibility to improve their own professional knowledge and skills and keep abreast of new developments in their industry. Members shall encourage education and research within the horticultural field.
- Members shall endeavour to attract to the profession, individuals with a high degree of honesty, courtesy, integrity and competence.
- Members have a responsibility to pay their suppliers.
- Members will perform work or supply goods according to accepted industry standards and the Canadian Nursery Landscape Association Specifications and/or specifications written in the contract.
- Members shall continually strive toward the betterment of the environment through their dedication to the profession of horticulture.